

PROJECT SUMMARY

CLIENT

DAVID THOMPSON HEALTH
REGION

LOCATION

VARIOUS FACILITIES, CENTRAL
ALBERTA

INSTALLATION DATE

SUMMER 2004 — ONGOING

PRODUCTS

ABILITY,
CHRONICLE,
EXPANSION BOOKCASES &
SHELVING,
LEDGER,
TJO'S

The Challenge to Solve

The only constant in the healthcare sector is change, and the David Thompson Health Region in central Alberta has gone through its fair share of big swings. Over the past few years, departments have been dismantled, re-mantled, consolidated, changed and moved.

As the third largest health region serving communities between Calgary and Edmonton, the DTHR needed a better way to manage changing needs, technologies and budgets.

The Teknion Solution

Teknion and its local dealership, Allwest Furnishings, had previously worked with facilities within the DTHR for several years and therefore had an extensive understanding of the DTHR's need to better use of both its new buildings and existing facilities, including accommodating new technology.

TJO'S was recommended for the DTHR administration, emergency and critical departments because it is so easily reconfigured, and would deliver a lower cost of ownership over the long-term. The DTHR David Thompson also incorporated other Teknion products to give it even greater flexibility where needed, including Chronicle, Ledger filing, Ability tables, Expansion bookcases and shelving.



Since David Thompson spans such a wide geographical area, it was important to have a supplier who could commit to the same price for all its facilities throughout Central Alberta. Because Teknion products are Canadian made, the DTHR could be assured a consistent price and supply, and because of Teknion's dealer network, it could provide the DTHR with a quality of service in every part of the region — no matter how remote.

This combination of product and service demonstrated has given the DTHR the ability to better anticipate changing needs and accommodate for what might happen down the road.

